



New cell phone plan as of Oct 28, 2016:

Small business Flex plan includes

- Unlimited North American Calling (USA/Canada)
- Unlimited International Text Messaging
- Preferred LD rate to other countries (80% off regular LD rates) i.e. if the normal cost is \$1.00 per min then the company will pay 20 cents per min
- Enhanced VM and Call Display
- Shared Data: if plan members collectively use more than 4GB of data the plan gets charged \$10 and 2 more GB of data gets added to the pool.

When Traveling:

• All plan members have been signed up to Roam Like Home, which means your plan is in force (as though you were in Canada) in over 100 destinations (see list attached). Roam Like Home automatically charges our account \$10/day when you use your phone in these eligible destinations (\$5/day in the US) to a maximum of 10 days in a calendar month (i.e. if you use your phone on eleven or more separate days in a month, the plan only gets charged for the first ten).

• If you are traveling to destinations outside the list provided, please check with Mohammed about what the costs will be to use your phone for things like Long Distance calls, texts, and data usage. It may be possible to get bundles to keep these costs down; it is your responsibility to speak with Mohammed before you leave so that he can investigate this.

If you have any questions or concerns about your cell phone plan, please contact **Robert Gronfeldt** for further assistance.

Included Destinations:

Europe:

Albania, Armenia, Austria, Azores, Belgium, Bulgaria, Canary Islands, Croatia, Czech Republic, Denmark, England, Estonia, Finland, France, Germany, Gibraltar, Greece, Guernsey, Hungary, Iceland, Ireland, Italy, Jersey, Liechtenstein, Lithuania, Luxembourg, Madeira, Malta, Monaco, Montenegro, Netherlands, Northern Ireland, Norway, Poland, Portugal, Romania, San Marino, Scotland, Slovenia, Slovakia, Spain, Sweden, Switzerland, Turkey, Ukraine, Vatican City, Wales

Excludes:

Andorra, Belarus, Bosnia, Cyprus, Faroe Islands, Greenland, Kosovo, Latvia, Macedonia, Moldova, Serbia, St. Pierre and Miquelon

Caribbean & Mexico:

Anguilla, Antigua and Barbuda, Aruba, Bahamas, Barbados, Bermuda, British Virgin Islands, Bonaire, Cayman Islands, Curacao, Dominica, Dominican Republic, Grenada, Guadeloupe, Haiti, Jamaica, Martinique, Mexico, Montserrat, Saba, St. Barts, St. Eustatius, St. Kitts and Nevis, St. Lucia, St. Maarten, St. Martin, St. Vincent and the Grenadines, Trinidad and Tobago, Turks and Caicos

Excludes:

Cuba

South America:

Argentina, Bolivia, Brazil, Chile, Colombia, Ecuador, French Guiana, Galapagos Islands, Guyana, Paraguay, Peru, Suriname, Uruguay, Venezuela

Excludes:

Falkland Islands

Central America:

Costa Rica, El Salvador, Guatemala, Honduras, Nicaragua, Panama

Excludes:

Belize

Africa:

South Africa

Asia:

Bangladesh, Cambodia, China, Hong Kong, India, Japan, Pakistan, Russia, South Korea, Sri Lanka, Taiwan

The Middle East:

Israel

Oceania:

Australia, New Zealand