



## International Water Guard Industries, Inc.

### IWG's Quality Policy:

IWG's Quality Policy: It is the policy of International Water-Guard Industries Inc. (IWG) to provide exceptional potable water aeronautical products which meet or exceed all quality requirements specified by our customers, and to manufacture and maintain these products to established industry or government standards as applicable. These goals will be achieved by the involvement and direct effort of all IWG employees and the company's commitment to continually improve the effectiveness of its Quality Management System.

### IWG's Quality Objectives

IWG's Quality Objectives are to design and produce quality products by following stable and robust processes, and ensuring functional reliability of those products, all while providing exceptional customer service. Indicators that the company uses to determine if the quality objectives are being achieved are: Quality ratings and feedback from customers, internal and external rejections, FRACAS, internal and external audit results, and indirectly, increased sales. Quality Objectives are established annually and are monitored through Key Performance Indicator (KPI) reviews and Management Review Meetings.

Exceptional Water

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